
Custom Tunez Privacy Policy

1. Introduction

Welcome to Custom Tunez ("we," "our," or "us"). We are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy explains how we collect, use, and protect your personal information when you visit our website (www.customtunez.ca), use our services, or engage with us in any other way.

2. Information We Collect

We collect personal information that you voluntarily provide to us when you:

- Sign up for our services or inquire about them
- Make a purchase or request a quote
- Subscribe to our newsletter or marketing communications
- Contact us for customer support
- Participate in surveys, contests, or promotions

The types of personal information we may collect include:

- Name
- Contact information (email address, phone number, mailing address)
- Vehicle information (make, model, year, modifications)
- Payment information (credit card details, billing address)
- Usage data (how you interact with our website)

3. How We Use Your Information

We use the information we collect to:

- Provide, manage, and improve our services
- Process transactions and send you related information, including purchase confirmations and invoices
- Respond to your inquiries and provide customer support
- Send you marketing communications, promotions, and offers that may interest you
- Personalize your experience with our services
- Analyze usage and trends to improve our website and services

4. Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties except as described below:

- ****Service Providers:**** We may share your information with third-party service providers who assist us in operating our business, such as payment processors, marketing agencies, and customer support platforms. These parties are obligated to keep your information confidential and use it only for the purposes we specify.
- ****Legal Obligations:**** We may disclose your information if required by law or to protect our rights, property, or safety, or that of others.

****5. Data Security****

We implement a variety of security measures to maintain the safety of your personal information. However, no data transmission over the internet or electronic storage method is completely secure, and we cannot guarantee absolute security.

****6. Your Choices****

You have the right to:

- Opt-out of receiving marketing communications from us by following the unsubscribe instructions in those messages or contacting us directly.
- Request access to or correction of your personal information.
- Request the deletion of your personal information, subject to certain legal exceptions.

****7. Cookies and Tracking Technologies****

We use cookies and similar tracking technologies to enhance your experience on our website. Cookies are small files stored on your device that allow us to recognize your browser and capture certain information. You can choose to disable cookies through your browser settings, but this may affect your ability to use certain features of our website.

****8. Third-Party Links****

Our website may contain links to third-party websites. We are not responsible for the privacy practices of these other sites, and we encourage you to review their privacy policies.

****9. Changes to This Privacy Policy****

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. The updated policy will be posted on our website with the effective date.

****10. Contact Us****

If you have any questions or concerns about this Privacy Policy or our practices, please contact us at:

Custom Tunez

Email: info@customtunez.ca

Phone: +1(833) 450-5318
